

Welcome to LUNA! We're excited to help with your immunization record translation needs. We make the process simple by using a template designed in collaboration with IU. Check out these frequently asked questions for more details!

1. **How do I submit my immunization records for translation?** Email a clear copy of your records to translation@LUNA360.com. Include your name, country where your immunization records are from, the language, and your date of birth.
2. **When will you start my translation?** As soon as the payment of \$25 is received, your project will be assigned within a week.
3. **When will I have my translation returned?** The projects are completed within 5 – 7 business days after being assigned.
4. **Will you email me the project?** Yes! All immunization translations are emailed directly back to you once they are complete.
5. **Do you provide student discounts?** Yes! In fact, the immunization translation is specially priced for IU students at a flat rate of \$25.00. Send **all** of your relevant immunization documents. The number of files does not change the price due to our specialized school template format.
6. **What happens if my immunization record is hard to read?** If your record is handwritten and difficult to read, our translators will do their best to read and translate the information. If it is illegible, they will indicate this on the form. If you have concerns about the legibility, please contact the physician, hospital, or facility that provided the immunizations to receive an official confirmation we can use instead.
7. **I have dTap. Is that the same as Tdap?** No. Tdap is the only accepted vaccine for this requirement. Since Tdap is administered after age 7, any other combination before that age will not be valid and you will need to receive the Tdap vaccine. For more information, email immune@iu.edu.
8. **What if I don't meet all of IU's immunization requirements or have more questions?** Email immune@iu.edu for information related to immunization requirements of the university.
9. **How many revisions can I ask for?** Due to the special pricing and specific nature of the translation work, we can provide one revision if any changes are necessary.
10. **What if I had the disease and not the immunization?** No problem. Please submit your physician's statement regarding when you contracted the disease and we will use this in place of the immunization date. This needs to be a physician's statement and not your own.